

Pre-seed · Lagos, Nigeria

Ohun Labs

Speech recognition and natural voices in Yoruba, Hausa, Igbo and Pidgin for Nigerian call centres

What's broken today

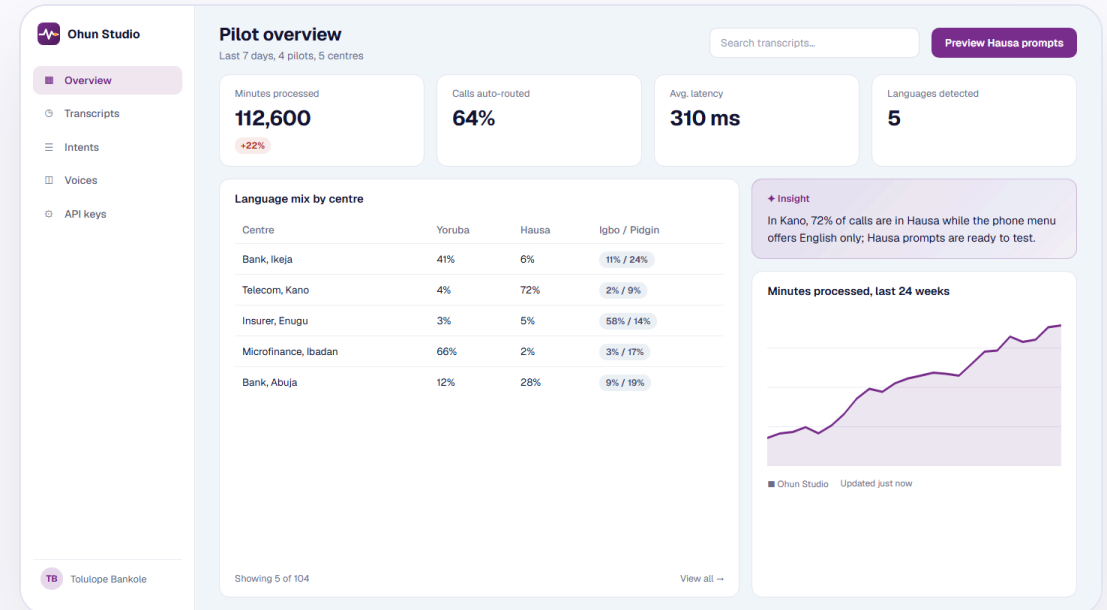
Banks, telecoms and insurers in Nigeria run call centres where many callers speak Yoruba, Hausa, Igbo or Pidgin, but their phone menus and speech analytics only work in standard English. Callers press zero and wait, agents rarely log what was said, and quality teams can review fewer than 2% of calls by hand.



Our solution

Ohun Studio

Ohun offers streaming speech recognition, transcription and text-to-speech APIs trained on 6,000 hours of consented Nigerian call-centre and broadcast speech, with tone-aware Yoruba and Igbo models. Call centres use it to route calls by spoken intent, transcribe and tag every call, and replace English-only phone menus with natural local-language voices.



Call transcript

 Ohun Studio

Overview

Transcripts

Intents

Voices

API keys

Call transcript

Bank, Ikeja: call 3F-9921, 4 min 12 s

Search transcripts...

Export tagged transcripts

Language

Yoruba + English

Intent

Card blocked

Sentiment

Frustrated

Confidence

0.91

Transcript segments

Time	Speaker	English gloss	Tag
00:04	Caller	ATM kept my card yesterday	Card issue
00:19	Agent	Please confirm your name	Verification
00:41	Caller	I called before, no reply	Repeat contact
01:58	Agent	Card blocked, new one issued	Resolution
03:50	Caller	Thank you, I will wait	Closed

Showing 5 of 33

View all →

Insight

This caller contacted the bank twice before; repeat contacts about cards rose 30% this week.

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TB

Tolulope Bankole

Why now

The timing

Nigerian call centres are moving to cloud contact platforms with open APIs, and small speech models now run cheaply enough to transcribe every call rather than a sample.

Market

Nigerian call centres for banking, telecoms, insurance and public services run more than 40,000 seats, and the same languages are spoken by over 150 million people across West Africa.



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How we make money

Usage-based API pricing per audio minute, from US\$0.006 for transcription, with committed monthly contracts and on-premise deployment for regulated customers.



Where we are

**6,000
hours**

Training audio

4

Paid pilots

1.2M

Minutes transcribed

11.8%

Yoruba word error rate

- 4 paid pilots: a bank, a telecom, an insurer and a microfinance lender
- 1.2M minutes transcribed in the last quarter
- Yoruba word error rate down from 24% to 11.8% since January



Team

Who's building it

TB

Tolulope Bankole

CEO and co-founder

IM

Ibrahim Musa

CTO and co-founder

CE

Chiamaka Eze

Head of Data



Ohun Labs

The ask

What we're raising

Raising US\$600K pre-seed to convert 4 pilots and sign 10 call centres by 2027

- Collect and label 4,000 more hours of consented speech
- Hire 2 speech engineers and an Igbo linguist
- On-premise package for banks' data-residency rules